

Urvi Kumar

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EDUCATION			
Degree/Qualification	Institution	CGPA/Percentage	Year
MBA (Expected April 2025)	Indian Institute of Technology, Kanpur	-	2023 - Present
B.Tech. (Information Technology)	SRM Institute of Science and Technology, Chennai	89.58%	2016 - 2020
HSC (12 th)	Indira National School, Pune (CBSE)	72.80%	2016
SSC (10 th)	Spicer Higher Secondary School, Pune (ICSE)	89.00%	2014

WORK EXPERIENCE	
Cleartrip.com (Flipkart Group) Software Development Engineer-1	Bengaluru August 2020 – July 2023 ▪ 36 Months
<ul style="list-style-type: none">▪ Worked as a Robot Process Automation Developer focusing on Financial, Compliance, and HR processes▪ Developed and deployed automation bots utilizing Robot Framework, Python, and Selenium Scripts▪ Leveraged MS SQL queries to enhance data extraction precision, amplifying the efficiency of robot-driven processes▪ Automated end-to-end payment refund workflows to significantly curtail customer escalations▪ Created Analytics Dashboard, facilitating data-driven decision-making for Flipkart's Thrive Portal	

POSITION OF RESPONSIBILITY	
IIT Kanpur	▪ Placement Coordinator for MBA (Batch 2023-25)

CERTIFICATIONS
<ul style="list-style-type: none">▪ 'The Complete SQL Bootcamp: Go from Zero to Hero' by Udemy▪ 'Tableau 2022 A-Z: Hands-On Tableau Training for Data Science' by Udemy▪ 'Excel Skills for Business' from Macquarie University by Coursera▪ 'Introduction to Big Data' from University of California San Diego by Coursera▪ 'Introduction to Data Science in Python' from University of Michigan by Coursera▪ 'Country Level Economics: Macroeconomic Variables and Markets' from University of Illinois of by Coursera▪ 'Business Fundamentals Marketing Strategy' by Udemy▪ 'Microsoft Power BI Desktop for Business Intelligence (2023)' by Udemy▪ 'Mastering Data Visualization Theory and Foundations' by Udemy▪ 'The Complete Digital Marketing Guide' by Udemy▪ 'The Data Analyst Course Complete Data Analyst Bootcamp' by Udemy

ACADEMIC PROJECTS	
CARE, SRM IST, Chennai	▪ Implemented eLab, an auto-evaluation platform for Programming Language
Mindzen Solutions, Chennai	▪ Developed ChatBot for filing Motor Vehicle Insurance Claims on DialogFlow
T-Systems ICT LTD PVT, Pune	<ul style="list-style-type: none">▪ Developed Multilingual ChatBot for International Clients on Microsoft Azure using NLP▪ Developing predictive models and utilizing PowerBI to derive insights

ACHIEVEMENTS	
IJAST	▪ Published research paper 'Robot Process Automation of Inventory Management System with Special Emphasis to Healthcare System'
Career Development Center, SRM IST	<ul style="list-style-type: none">▪ Certificate of Appreciation for Extempore▪ Letter of Appreciation for conducting soft skills session

OTHER INTEREST AND HOBBIES
▪ Painting ▪ Swimming ▪ Reading and Writing Novels

